



Australian Government
**Department of Immigration
and Border Protection**

Changes to Australian visa processing in Myanmar

Introducing the collection of biometric information

From **7 October 2015**, the Department of Immigration and Border Protection will start collecting biometric data from people in Myanmar who are applying for a visa to Australia. Biometric data is collected through a quick and easy process that captures a photograph of your face and a 10-digit electronic fingerprint scan (the fingerprint scan does not use any ink).

The Biometrics in Offshore Visa Processing Programme is an Australian Government initiative that is introducing biometric collection for most applicants for an Australian visa applying outside of Australia. Starting in 2010, the Australian Government has introduced biometrics collection in 33 countries across Africa, Asia, Europe, the Middle East and South America.

Biometrics will be collected from visa applicants of any nationality who are in Myanmar at the time of making a visa application to enter Australia, unless they are excluded or exempted from the Programme*.

Visa applicants in Myanmar who lodge their applications at the VFS Global Australian Visa Application Centre (AVAC) in Yangon from 7 October 2015 will be asked to provide their biometrics when they lodge the application.

Visa applicants who mail their applications to the Australian Embassy in Yangon will be sent a letter requiring them to attend the AVAC, in person, to provide their biometrics.

Some applicants lodging visas online may be sent a letter informing them that they need to attend the AVAC in person to provide their biometrics.

Submitting a complete visa application with all required supporting documentation at an AVAC, and providing your biometrics at the same time, is the quickest and most efficient way to lodge a visa application in Myanmar.

Before you lodge your visa application, you will need to make an appointment by booking on the VFS Global website or by calling or emailing VFS Global in Yangon. (See over page for details of the AVAC in Yangon).

Yangon

Australia Visa Application Centre
#305 , Prime Hill Business Square,
No. 60 , Shwe Dagon Pagoda Road,
Dagon Township , Yangon , Myanmar

Call Centre: 097 9108 9462; 097 9108 9461

Email: info.aurgn@vfshelpline.com

Website: <http://www.vfsglobal.com/australia/myanmar/index.html>

Hours of operation:

Application Lodgement: Monday – Friday, 8:30am – 3:30pm

Document Collection: Monday - Friday, 8:30am - 4:30pm

AVAC website: <http://www.vfsglobal.com/australia/myanmar/index.html>

Department of Immigration and Border Protection: www.border.gov.au

Australian Embassy, Yangon: <http://burma.embassy.gov.au/rang/home.html>